

Frequently Asked Questions



1. **What is the race schedule and registration fees?**

See race schedule and related information posted under the heading Event on this website:

<https://dsthb5k.wixsite.com/funwalkrun>

2. **How can I tell if I already registered for this race?**

If you have questions about your registration you may use the Contact form posted to either of the following websites: <https://dsthb5k.wixsite.com/funwalkrun> or www.dstnsdcac.org for assistance and verification.

3. **Where does the race start and end?**

The race will be held at the UC San Diego campus and start/finish at Stonehenge near Galbraith Hall.

4. **Is there packet pick-up on Race Day?**

Participants may pick up their packet on the morning of the race day at Registration/Check-in which opens at 7:30am. Please remember one ID and a receipt confirming your online registration. Each registered participant will receive a t-shirt, swag bag, and finisher medal.

5. **Can I pick up my friend's packet?**

Yes, you can but must provide the exact name each person is registered under as well as a copy of their receipt to make certain that every person you want to pick up a packet for is officially registered.

6. **Will you accept checks at packet pick-up at race day registration?**

Yes, we certainly will. Participant (s) must present 1 photo ID and make the check payable to DREF (Delta Research and Educational Foundational Foundation), For more details click on www.deltafoundation.net

7. **What is the minimum age requirement to participate and do you need a parent's or guardian's consent to participate?**

Minimum age for the 5K or quarter marathon it's 6 years, and we do need the signature of a consenting parent or guardian

8. **Is the event chip timed?**

No, the 5K event is untimed and intended to be a fun run/walk activity. We hope that you will join us in our effort to give back to the community by supporting San Diego Habitat for Humanity

9. **The shirt in my packet doesn't fit, can I exchange it for a different size?**

We post requests for t-shirt size selection and ordered shirts in advance according to the information you provided at the time of registration. Our planning team estimated the remainder. If we have any extras after the race ends, you are welcome to exchange, but if the race fills, extras for exchange are unlikely.

10. **Will there be a gear check station to drop off and leave personal belongings on race day?**

No, there are no plans to set up a special station to safeguard participants' personal belongings on race day so please plan accordingly.

11. **What is the cancellation/refund policy?**

The event will not be cancelled rain or shine. Our policy is NO refund, but you may contact us if you wish to give your slot to someone else and provide us with their full name, address and other relevant information.

12. **I paid my registration fee but couldn't attend the race. Can you mail my race packet to me or can I pick up my packet after the race?**

No. All unclaimed race packets will be given to late registrants on race day.

13. **What are your contingency plans for bad weather?**

The event will NOT be cancelled due to rain alone unless the downpour is such that participants, volunteers, vendors and guests lose visibility making situations unsafe.

14. **Are there any additional activities planned at the venue?**

Yes, there will be pre/post programming at the venue to include Brandon Stone, popular KUSI sports personality who will be on hand to MC the event; entertainment by DJ, Quentin Davis; a Greek Step Show; a silent auction; a 50/50 drawing; food and beverage vendors; community organizations and much more. **Join us!!**